



State of Washington Small Business Liaisons

Your quick contacts for state government information, assistance and speakers for events.

Agency	Services	Contacts	Phone	E-Mail
Department of Labor & Industries	<ul style="list-style-type: none"> Workers' compensation claims and employer accounts Wage and hours rules Construction contractor registration Workplace safety and health 	Celia Nightingale Aaron Hoffman	360-902-4205 Toll-free: 800-987-0145	SmallBusiness@LNI.wa.gov
Employment Security Department	<ul style="list-style-type: none"> Unemployment insurance taxes Paying out unemployment benefits Employment services to workers and businesses 	Allen Walker	360-902-9373	SmallBusiness@ESD.wa.gov
Department of Revenue - Taxpayer Services	<ul style="list-style-type: none"> Business tax registration Business & Occupation Tax, Sales Tax, State Public Utility Taxes, tax incentives/credits, other excise taxes Referrals to tax specialists as needed 	Janet Shimabukuro	360 705-6602 Toll-free information center: 800 647-7706	JanetS@DOR.wa.gov
Department of Revenue - Business Licensing Service	<ul style="list-style-type: none"> Online and paper filing of Business License Applications City and State agency partnerships for one-stop business licensing 	 Kim Eastman	360-705-6615 Toll-free information center: 800 451-7985	KimberlyE@DOR.wa.gov
Secretary of State - Division of Corporations and Charities	Registration and maintenance of: <ul style="list-style-type: none"> Corporations, Limited Liability Companies (LLC) & Limited Partnerships (LP) Trademarks Apostilles (for documents used in foreign countries) 	Patrick Reed	360 725-0358 direct 360 725-0377 main	Patrick.Reed@SOS.wa.gov
Department of Social & Health Services	<ul style="list-style-type: none"> New Hire Reporting assistance Conducts training on child support laws Assists employers with electronic payment & reporting options 	Doug Cheney Don Mercer	360 664-5043 360 725-4605	DCheney@DSHS.wa.gov Merced@dshs.wa.gov
Department of Agriculture	<ul style="list-style-type: none"> Advises farm and food businesses in regulations Advises businesses on Direct, Domestic, and International marketing Refers business owners to specific WSDA and USDA programs Recruits and retains food and agriculture businesses 	Tricia Kovacs	206 256-6150	Tkovacs@AGR.wa.gov
Liquor Control Board	<ul style="list-style-type: none"> Applying for liquor licenses Enforcement and education activities and resources 	Beth Lehman Edmon Lee	360 664-1792 360 664-1767	LEH@LIQ.wa.gov EGL@LIQ.wa.gov
Department of Licensing	<ul style="list-style-type: none"> Point of contact for professional business licensing such as Cosmetology, Engineering, Security Guards, Real Estate, other professional business licenses See complete list at www.dol.wa.gov/business/professionals.html 	Nancy Skewis	360 664-1446	nskewis@dol.wa.gov
Department of Ecology	<ul style="list-style-type: none"> Information, guidance & assistance on environmental requirements Environmental permitting (air, water, waste) and water rights Help with reducing pollution, managing wastes & handling chemicals 	Grant Pfeifer	509 329-3516	GPFE461@ECY.WA.GOV
Governor's Office for Regulatory Innovation and Assistance	<ul style="list-style-type: none"> Questions about Washington's environmental permitting requirements Assistance with completing environmental permit applications 	Rachael Lindstedt Joseph Ringold	360 725-0628 Toll free: 800 917-0043	Help@ORIA.wa.gov
Governor's Office for Regulatory Innovation and Assistance	<ul style="list-style-type: none"> Questions about Washington's regulatory requirements Change agent for joint agency business processes & procedures Manages Washington's website for business 	Sharon Wong	360 725-0624	sharon.wong@gov.wa.gov

Find this flyer online at www.ora.wa.gov/documents/sbi_flyer.pdf

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Department of Health	<ul style="list-style-type: none"> Point of contact for small businesses Researches & answers questions about the department's regulations Leads agency Small Business Assistance Team 	Peter Beaton	360 236-4031	Peter.Beaton@DOH.wa.gov
Department of Natural Resources	<ul style="list-style-type: none"> Forest practices and surface mining regulation Bidding on timber harvest and forest work contracts Timber and geoduck auctions and leasing of state lands 	Craig Calhoon	360 902-1619	Craig.Calhoon@DNR.wa.gov
Department of Commerce	<ul style="list-style-type: none"> Technical assistance to help companies export into foreign markets Provide referral for support and technical assistance to small businesses, including financing resources and tax incentives 	Linda Alongi	360-725-4031	linda.alongi@commerce.wa.gov
Office of Minority & Women's Business Enterprises	Point of contact for small business referrals: <ul style="list-style-type: none"> Certification, Business Development, Linked Deposit Program and Agency Support 	Mick Matsuzawa	360 664-9753	MickM@omwbe.wa.gov
Department of Veterans' Affairs	<ul style="list-style-type: none"> WA ST Veteran/Servicemember Owned Business Directory WA ST Veteran Linked Deposit Program (Improves access to capital for certified Veteran & Servicemember owned firms) 	Heidi Audette Jennifer Montgomery	360 725-2154 360 725-2169	HeidiA@DVA.wa.gov JenniferM@DVA.wa.gov
Department of Enterprise Services	<ul style="list-style-type: none"> State procurement/contracting 	Servando Patlan	360 407-9390	Servando.Patlan@DES.wa.gov
Department of Fish & Wildlife	<ul style="list-style-type: none"> Fish and wildlife regulations, enforcement, licensing, permitting (including Hydraulic Project Approvals) Contact for public education and outreach Information, guidance, and training on fish and wildlife conservation issues 	Jeffrey Davis	360 902-2527	Jeffrey.Davis@dfw.wa.gov
Office of Insurance Commissioner	<ul style="list-style-type: none"> Insurance company market admittance. Insurance producer licensing. Insurance consumer assistance. 	Jeff Baughman	360 725-7156	JeffB@OIC.wa.gov
Washington State Lottery	<ul style="list-style-type: none"> Applications for Lottery licenses Assistance/education with retailer accessibility concerns Assistance with Lottery sales, marketing and accounting Enforcement of Lottery requirements/loss prevention assistance 	Debbie Robinson	360 664-4814	SmallBusiness@walottery.com
Department of Emergency Management	<ul style="list-style-type: none"> Business continuity tools/templates Assist in assessing & minimizing natural and technological disaster risks Information, guidance, training on emergency management industry issues Business Portal http://www.emd.wa.gov/preparedness/prep_business.shtml 	Jeff Parsons	253 512-7062	Jeff.Parsons@MIL.wa.gov
Workforce Training and Education Coordinating Board	<ul style="list-style-type: none"> Contact for business and industry, state-wide, for workforce issues Liaison to the state & regional economic development system Workforce contact for state business and industry associations 	Mike Brennan	360 586-8683	Mike.Brennan@WTB.wa.gov
Commission on Hispanic Affairs	<ul style="list-style-type: none"> Issues concerning the rights & needs of Washington State's Hispanic Community Development of relevant policies, plans & programs that affect the Hispanic community 	Uriel Iniquez	360 725-5660	Uiniguez@cha.wa.gov
Commission on African American Affairs	<ul style="list-style-type: none"> Development of relevant policies, plans & programs that affect the African American community Identify and define issues concerning Washington State's African American Community 	Ed Prince	360 725-5663	Ed.Prince@CAA.wa.gov
Commission on Asian Pacific American Affairs	<ul style="list-style-type: none"> Access to participation in the fields of government, business, & education for Asian Pacific Americans Recommends desirable changes in program & law on the rights & needs of Asian Americans & Pacific Islanders 	Amy Van Michael Itti	360 725-5667 360 725-5666	amy.van@CAPAA.wa.gov michael.itti@capaa.wa.gov